

Memphis Pool
Mechanical Technician Job Description

Position Overview

The Mechanical Repair Technician performs a variety of tasks including repairs, maintenance and installation of equipment related to swimming pools, spas and fountains; diagnoses water chemistry problems and makes the appropriate corrections; inspects and operates supporting pool equipment; keeps records and logs of work; requisitions supplies, tools and equipment and manages inventory. The technician is expected to give estimates for installation, service and/or repairs and respond to customer inquiries and resolve complaints.

Essential Job Functions

- Outstanding customer service and organizational abilities
- Accurate and timely execution and follow-up of customer inquiries
- Accurately diagnose and perform repairs, maintenance or installation of filters, pumps, heaters and other equipment
- Inspect and operate supporting pool equipment, such as chlorinators, chemical feeders, ozonators and automated control systems
- Keep accurate records, logs of job status and results of work orders completed
- Estimate time, materials and equipment required for jobs assigned; complete requisitions for equipment, supplies, tools and other materials needed to perform duties
- Manage inventory according to company policies and procedures
- Meet department initiatives and financial targets as stated in the annual plan
- Other duties as assigned

Requirements

- Basic understanding of and ability to practice common electrical, mechanical and plumbing repairs and leak detection
- Strong organizational skills
- Requires a thorough understanding of the theory, practices and principles associated with maintenance, operation and upkeep of swimming pools and pool systems and the ability to conduct proper analysis and troubleshooting of problems with these systems
- Effective communication skills with all Memphis Pool Supply related individuals including all levels of management, employees, and customers
- Requires working knowledge of federal, state and local laws, codes and regulations relating to pool maintenance, operation and safety
- Ability to follow policies and procedures to the fine point of instruction without supervision
- Requires ability to plan and prioritize work
- Must be able to perform duties with a focus on safety

Interested parties may contact hr@memphispool.com